

Dear valued client,

The time has come to officially announce a big change on the horizon. My husband has recently purchased a boat, and he has asked me to retire so we can enjoy life together in our new home by the lake. That is the exciting part, the tough part will be saying good-bye to my many valuable and cherished clients.

What does this mean for you? As you know I have taken great pride in working with you and providing excellent care to all of our clients and therefore I want to ensure you will have a smooth transition to a new company who will be caring for my clients.

Family owned and operated, Classic LifeCare has served BC for more than 45 years and I have asked them, in great confidence, to step in and take over care of all of my clients.

- Classic LifeCare is accredited by Accreditation Canada ensuring their commitment to quality, safe care
- Classic LifeCare is based in Vancouver but operates here in Prince George, Comox, and Calgary and offers administrative, financial, operational, and clinical support to each branch
- They offer home care systems which will make your life and your experience with them **amazing**

What happens next?

The team at Classic LifeCare will be reaching out to you to introduce themselves and present you the necessary paperwork to make the transition from Cariboo Home and Health Services to Classic LifeCare. You will receive an information package on all the services Classic LifeCare offers as well as Consent of Care forms for the transition of your services.

You can rest assured the great quality of care and comfort you have come to expect will continue **as my staff will be staying on with Classic LifeCare** offering what we expect will be a completely seamless transition.

I want to thank you very much for placing the care of your homes and your loved ones in my hands and the hands of my team. I trust Classic LifeCare will offer you the absolute best in service.

Warmest wishes,

Lyndia Snyder | Owner
Cariboo Home and Health Care